

Boost CARES: Offer Terms & Conditions

Promotional Offer - Quarterly Charity Rewards

1. The Offer: LIMITED TIME OFFER. OFFER ENDS ON 12/31/2026. Customers with eligible service plans who opt-in to the program will receive a promotional value equivalent to five percent (5%) of their base monthly wireless plan fee for each paid-in-full qualifying line of service ("Eligible Line"). This promotional value will be issued quarterly in the form of a digital gift card valid for use at the Charity On Top Foundation online marketplace ("Marketplace"). You must accrue at least \$5 in a calendar quarter to receive a card; otherwise, your balance rolls over to the next quarter.

2. Eligibility

- This offer is available to:
 - New Boost Mobile Customers or Existing Boost Mobile Customers (each defined below) who order an eligible new line of phone service at [Boostmobile.com](https://www.boostmobile.com) or a participating retail store.
 - "New Boost Mobile Customer": never had Boost Mobile, or returning after a 9-month gap and who purchases a select wireless plan and activates such plan within 30 days of purchase.
 - "Existing Boost Mobile Customer": currently a subscriber of Boost Mobile and adds a new line(s) on a select Boost Mobile wireless plan and activates such service within 30 days of such purchase. If each existing customer's line meets this offer's eligibility, then all eligible lines on their account will also be included in earning 5% each line, per month.
- Opt-in: To accept this offer, New and Existing Boost Mobile Customers must register at [boostmobile.com/cares](https://www.boostmobile.com/cares).
 - Customers must share their full name, phone number, account number (if available), and current e-mail via [boostmobile.com/cares](https://www.boostmobile.com/cares) within 30 days of activating your service.
- The offer applies only to eligible phone plans. *Infinite Access for iPhone or Galaxy* and multi-month plans are excluded from this promotional offer. Wireless phone lines only (excludes tablets and watches).
- Customers must maintain an active account in good standing (e.g., account bill not past due) throughout each quarter.
 - To qualify for a given quarter's contribution, the Eligible Line(s) must be active and monthly bills paid-in-full within that calendar quarter.
- EchoStar employees are ineligible for this offer.
- Residents of the following states are currently ineligible for this program: AL, HI, and MA.

3. Rewards Calculation and Giftcard Distribution

- The Contribution Amount is calculated as five percent (5%) of the base monthly charge for the specific eligible plan associated with each line, expressly excluding all applicable taxes, surcharges, government fees, third-party charges, add-on services, equipment charges (including device financing), and one-time purchases (the "Contribution Amount").
- Each customer must have paid their bill in full within an eligibility period (a calendar year quarter). If you haven't paid your bill in full yet, specifically for postpaid customers, then your eligible accruals will rollover to the following quarter.

- If at any point you didn't pay your bill during a calendar year quarter and your account went into suspension but not disconnected:
 - Your earned rewards for the quarter will be held for no more than 30 days.
 - If your account bill is reconciled within this time period, then your rewards will rollover into the next quarterly distribution cycle.
 - If your account bill is not reconciled within this time period, then any accrued rewards will be sent to Charity On Top's General Donation Fund.
- Customers must accrue at least \$5 across a calendar year quarter. Customers who don't meet this minimum will receive an e-mail with their current amount, which will be rolled over to the next quarterly calculation.
- The Contribution Amount will be calculated at the conclusion of each calendar year quarter:
 - Q1: January 1 – March 31; calculation and gift card distribution: April
 - Q2: April 1 – June 30; calculation and gift card distribution: July
 - Q3: July 1 – September 30; calculation and gift card distribution: October
 - Q4: October 1 – December 31; calculation and gift card distribution: January of following year
- Digital card distribution will be processed and delivered electronically to the primary e-mail address on their Boost Mobile account within approximately thirty (30) days following the end of the applicable quarter.
 - Boost Mobile does not select the cause for you.
- If a participating customer leaves or disconnects any line at any time, then they will automatically surrender their earned Contribution Amount that has not already been distributed. Surrendered Contribution Amounts will be donated directly to Charity On Top Foundation's General Donation Fund.

4. Gift Card Conditions

- The Contribution Amount is delivered exclusively as a Charity On Top digital gift card in the form of a digital code via e-mail by Boost Mobile. No cash, account credit, or other equivalent will be provided.
- Gift cards are non-transferable and may not be sold, bartered, or assigned to another person or entity.
- Gift cards must be redeemed within 90 days of receipt.
 - Unused funds after 90 days from issuance will expire, become non-refundable, and will be donated to *Charity On Top Foundation's General Donation Fund* to support their operations or further distribution to charities as decided by Charity on Top Foundation at its discretion.
- Boost Mobile will cover all related gift card fees. No additional costs are passed to the customer or nonprofit.
- Boost Mobile is not responsible for lost, stolen, or expired gift cards.

5. General Conditions Boost Mobile reserves the right to modify, suspend, or terminate this promotional offer at any time, for any reason, without prior notice. Offer is not combinable with other monthly discount offers. This offer is void where prohibited by law. Customers who previously opted-in to this program can opt out by sending an e-mail to cares@boostmobile.com or calling Boost Mobile customer service at (833) 502-6678. To learn more about this program, please visit boostmobile.com/cares.

GEN. WIRELESS SVC: Limited time offer. Subject to Boost Mobile [General Terms & Conditions](#) and credit approval. Pricing, promotions, terms, and restrictions may be modified or terminated at any time without notice.

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