Wireless Service Plan- and Device-Specific Checklist

Name of Service Plan: ___________________

Plan Details:

• How many voice minutes are included in the plan? ____________
• How many (and what type of) messages are included in the plan? ____________
• What is the volume of data included in the plan? ____________

Fees and Surcharges:

• What is the plan’s monthly charge? _______
• What are the charges for using more voice, messaging, or data than is included in my plan or on a pay-per-use basis? Voice ___________ Messaging ___________ Data ___________
• What is the activation fee, if any? ___________

Devices:

• What is the price of the device? ___________
  o Does the price of the device vary if taken without a contract vs. with a contract? ___________
  o If so, what are the prices? ______________
• Does the device require a specific service plan? _______________
  o If so, which plan(s)? _______________

Coverage Area:

• What is my home coverage area? ___________
• May I use my device outside my home coverage area? ___________
  o If so, what are the fees for domestic (i.e., U.S.) roaming? ___________ (voice)
  o ___________ (data)
• Are there limitations? ______________
• Will I incur additional fees if I use my phone in Canada or Mexico, or is it already included in this plan? _______________
• Will I incur additional fees if I use my phone in other countries? _______________
  Where can I get information on how much it costs to use my phone in a specific country? _______________

Term Contracts:

• How long is the term of this service contract? ___________
• What is the ETF if I cancel before completing the contract term? _______________
  o Does the ETF decline over time? _______ If so, how? ___________